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Complaints

ACE Industrial Supply, Inc.
 7535 San Fernando Blvd.
 Burbank, CA 91505
 Phone: (818) 252-1981
 Contact: David Meininger - Operations Manager
 Company ID: 13045412

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The grid below includes a brief summary of complaints and the company's response, if available. In some cases, the grid may include all complaints against the company.

Date	Complaint and Response Summaries	Details
09/07/2014	Customer Complaint: We never actually ordered these items. Company Response: we no knoger hold this debt. Please contact National Recovery 424-333-6392	View Complaint
03/17/2013	Customer Complaint: This company called and spoke with one of my employees and without my knowledge sent 24 skill saw bl... Read More Company Response: Our retun policy has been given to client. His reply to our return policy was "I can assure that th... Read More	View Complaint
03/04/2013	Customer Complaint: My father - in - law passed away in December. Today, Feb. 9, 2013 2 boxes from this company arrived... Read More Company Response: We apologize this even occurred, but we are doing all we can to ensure something like this does not ... Read More	View Complaint
02/18/2013	Customer Complaint: When I called for info on a payment & who authorized it, the Ace Indust person on the phone was very... Read More Company Response: Per client request we will happily remove their contact info from our database.	View Complaint
12/20/2012	Customer Complaint: Sold me saw blades that cost \$30 for 10 for \$220 charged me Company Response: Price was reduced to \$119.80 with the salesman on the same day as the complaint.	View Complaint
12/17/2012	Customer Complaint: Claiming that we ordered something when we didn't. Company Response: Please provide your account information so that we may look at the order.	View Complaint
11/29/2012	Customer Complaint: Sent me a 900 amp jump start/compressor for 269.00 invoice is 331.00 you can buy anywhere for 79.00... Read More Company Response: Ace industrial Supply hold a 30 day return policy on all material that is sent.	View Complaint
11/15/2012	Customer Complaint: False information provided to employee of Reitz Electric Inc, that led to an astounding invoice and ... Read More Company Response: They state that a PO is required, but the secretary did not inquire when it was approved through ver... Read More	View Complaint
11/14/2012	Customer Complaint: Bought this item in July, paid for it via check, Ace received it sept 5 and the check cleared in sep... Read More Company Response: Our records show that your invoice is paid.	View Complaint
11/01/2012	Customer Complaint: No order was authorized for this item. Trick sales! Very dishonest! Salesmen were rude and vulgar. ... Read More Company Response: I assure you we don't send anything out unauthorized.	View Complaint

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